Implementation of a Workflow management and SCM Solution
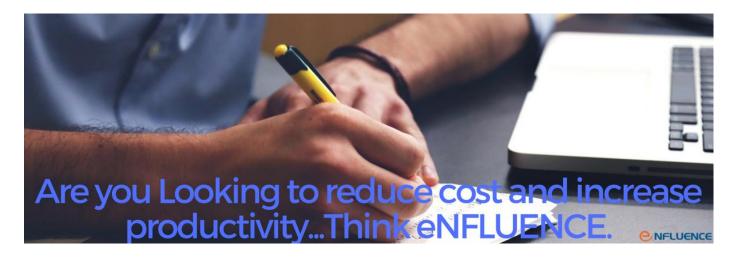
Business Challenge

The customer is one of the young startup company , providing experiential based learning services in India and Middle East. With over 400+ Schools and 9000+ students under them to deliver the services spread across multiple locations. Given the nature of the activity and scale involved they were finding it extremely difficult to manually manage the supply chain and delivery synchronization which was impacting their business..

The Solution

- Studied the AS IS process.
- Developed TO BE process and integrating all key elements.
- Designed a automated system covering supply chain, sales and delivery teams to forecast and predict the business scenarios.

- Built Decision Support System with a early warning alerts.

- Deployed the system and provided GO LIVE support to user community.

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Business Outcomes

❖ Automation of the complete process.
❖ Enabled the sales and delivery teams to plan better based on the real-time data.
❖ Reduced Delivery Slippage by 96%.
❖ Enabled Planning by forecasting the trends for next 30,60, 90 days.

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Engage. Enable. Empower.